

# TONBRIDGE & MALLING BOROUGH COUNCIL

## CABINET

22 June 2011

### Report of Central Services Director

#### Part 1- Public

#### Matters for Information

##### 1 Performance indicators - 2010/11

**This report presents the results for those National Performance Indicators (NPIs) and Local Performance Indicators (LPIs) that are monitored regularly for the fourth quarter and, cumulatively, for the whole of the previous financial year. It also provides a brief update on the Government's abolition of the NPI set.**

##### 1.1 Results

1.1.1 The Council has set a range of NPI and LPI targets for 2010/11, as published in our 2010/11 Corporate Performance Plan. This report presents the NPI and LPI results for the fourth quarter, 1 January to 31 March 2011, and the whole of the previous financial year, 1 April 2010 to 31 March 2011. It compares our results against targets and shows our 'direction of travel'. The NPI results are presented in Annex 1 and the LPI results in Annex 2. Both of these annexes are A3 documents and they are circulated along with the main papers as separate documents.

1.1.2 In overall terms, for the NPIs we:

- Met our 2010/11 targets for 8 out of 14 indicators.
- Achieved a positive/equal direction of travel for 9 out of 14 comparable indicators between 2009/10 and 2010/11.

1.1.3 In overall terms, for the LPIs we:

- Met our 2010/11 targets for 17 out of 29 indicators.
- Achieved a positive/equal direction of travel for 22 out of 29 comparable indicators between 2009/10 and 2010/11.

## **1.2 Abolition of the NPI set**

- 1.2.1 On 13 October 2010, The Secretary of State for Communities and Local Government announced the replacement of the NPI set with a single comprehensive list of all the data local government will be expected to provide to central government, commencing April 2011. In fact just 15 of the former NPIs are included in the single data list for central Government departments. These mainly concern housing, planning, waste/street scene, health and other services that the Council provides or supports. We have adopted a number of the most relevant former NPIs as LPIs for 2011/12.

## **1.3 Legal Implications**

- 1.3.1 None

## **1.4 Financial and Value for Money Considerations**

- 1.4.1 Quarterly reporting and review of both the NPIs and LPIs provide a significant opportunity to influence and improve performance thereby achieving our targets and a positive direction of travel and, in the process, also improving value for money.

## **1.5 Risk Assessment**

- 1.5.1 The targets for both NPIs and LPIs are designed to 'stretch' the organisation and they are extremely challenging. Hence, although each individual target is realistic, collectively there is therefore a real risk that some targets will not be achieved. This is the case for 2010/11. Quarterly reporting enables managers and Members to influence performance regularly during the year and reduce this risk.

Background papers:  
Nil

contact: Bruce Hill

Julie Beilby  
Central Services Director